



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Case No. 13253US01

Amoldt
#8/A
PATENT 3/18/03
B Ross

In the Application of:)
MICHAEL H. D'AMICO et al.)
Serial No.: 09/982,244)
Filed: October 17, 2001)
For: GAMING SYSTEM CUSTOMER)
SERVICE TECHNIQUES)
Examiner: Julie K. Brockett)
Group Art Unit: 3713)
Confirmation No.: 7628)

CERTIFICATE OF MAILING

I hereby certify that this correspondence and all correspondence referenced herein are being deposited with the United States Postal Service as first class mail in an envelope addressed to the Asst. Commissioner for Patents, Washington, D.C. 20231 on March 4, 2003.

By: Ronald E. Larson
Ronald E. Larson
Reg. No. 24,478

AMENDMENT A

Assistant Commissioner for Patents
Washington, DC 20231

Dear Sir:

In response to the Office Action dated December 5, 2002, kindly amend the above-identified application as follows:

In the Specification:

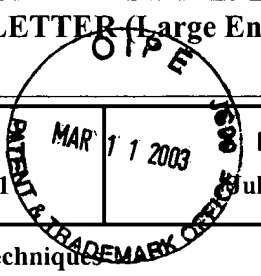
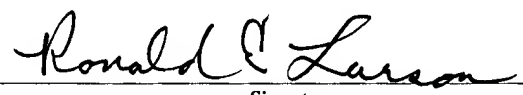
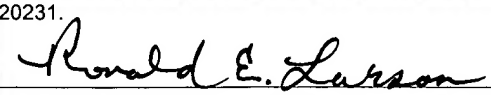
Kindly delete paragraphs 7 and 10 of the Summary of the Invention relating to cancelled claims 49-63. Kindly delete paragraphs 5-6 and 8-9 of the Summary of the Invention and replace them with the following paragraphs:

[0005] One form of the invention is useful in a gaming system comprising a memory, a service station and at least a first gaming location. In such an environment, communication with the service station and the first gaming location is

RECEIVED
MAR 13 2003
TECHNOLOGY CENTER R3700

AI

3713

AMENDMENT TRANSMITTAL LETTER (Large Entity)				Docket No. 13253US01	
Applicant(s): Michael H. D'Amico et al.					
Serial No. 09/982,244	Filing Date October 17, 2001		Examiner Julie Brockett	Group Art Unit 3713	
Invention: Gaming System Customer Service Techniques					
<u>TO THE ASSISTANT COMMISSIONER FOR PATENTS:</u>					
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.					
CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	44 -	63 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	4 -	6 =	0 x	\$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00
<div style="margin-top: 20px;"><input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ A duplicate copy of this sheet is enclosed. <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 13-0017. A duplicate copy of this sheet is enclosed. <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.</div>					
 _____ Signature			Dated: March 4, 2003		
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"><p>I certify that this document and fee is being deposited on 3/4/03 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.</p><p style="text-align: center;"> Signature of Person Mailing Correspondence</p><p style="text-align: center;">Ronald E. Larson, Esq., Reg. No. 24,478 Typed or Printed Name of Person Mailing Correspondence</p></div>					
CC:					